MUNICIPAL CREDIT UNION TRANSFER POLICY AND AGREEMENT

This Transfer Policy and Agreement applies to internal transfers between MCU accounts and external transfers from an account at another institution to your MCU account. This Policy expressly excludes the following transfer types, which are governed under separate addendums or agreements: Wire Transfers, Bill Payment Transfers and Person to Person Transfers.

GENERAL INFORMATION

You may schedule a one-time transfer or schedule a series of transfers in advance (recurring transfers) as described in this Policy. You may select a "Transfer From" (account to be debited) checking or savings account with MCU or from a checking or savings account held at another financial institution (External Account) that you own or are authorized to transact on. There are no MCU fees for these Transfer Services. However, for external transfers, you will need to check with your external account Financial Institution to determine if they charge any transfer fees. When you access or use the "Transfers" function through Online Banking or Mobile Banking, you will be prompted to select the type of transfer and provide required transfer information.

You must have sufficient funds in the account from which you are transferring funds to cover the amount transferred and any fees charged by the external Financial Institution.

External Transfers are limited to a total of \$10,000 monthly, on a rolling month basis. We reserve the right to impose or change a frequency or dollar limit on transfers, or to refuse to make any transfer between certain accounts. We are obligated to notify you promptly if we decide to refuse to complete your transfer instruction, unless you attempt to make transfers that are prohibited under any MCU agreement governing use of the transfer services for your account or prohibited under federal or state laws.

MCU will initiate all transfer requests in accordance with your Account Agreement, NYMCU Online and Mobile Banking Agreement, any applicable U.S. laws and the National Automated Clearing House Association ("NACHA") rules for external transfers. Please see the Loan Payments Transfers section for important additional information.

INTERNAL TRANSFERS

Transfers are generally processed immediately or on the day you scheduled the transfer to take place. Transfers scheduled in advance may be cancelled or edited prior to the transfer date.

Same Ownership Transfers

You may transfer funds between your MCU accounts with like ownership titles or transfer funds to make a payment to your eligible MCU loan accounts (please see the Loan Payments Section for important additional information).

Member to Member Transfers

You may transfer funds from your MCU account to another Member's checking or savings account at MCU. You can also set up transfer account information for another Member that can be saved and selected for future transfers. To protect the privacy and security of our members, you will need to obtain permission and verify the account number, email address and confirm the exact

name and spelling with the other Member. You will be required to enter the other Member's last name and account number in order to set up a link to the other Member's account, which is required to initiate a transfer. Once you set up the link to the other Member's account, you can initiate a transfer immediately, or schedule a transfer for a future date. An email notification confirming the transfer details will be sent to both you and the Member receiving the funds (to the extent there is an email address associated with the account). The transaction on the periodic statement for both the sender and receiver will show the amount of the transfer and both account numbers for the credit ("TO" account) and the debit ("FROM" account).

You understand that you may only transfer funds into the account you establish, and you cannot receive funds from the account(s), nor will you have access to any information regarding the other Member's account, other than name and account number. The person receiving the funds will see your account number with the transfer information on their periodic statement and in their online transaction listing. You agree and accept responsibility for obtaining permission from the MCU account owner to send funds to their account using this service.

EXTERNAL TRANSFERS

An "External Transfer" is a transfer to an eligible MCU account from an external account that you own, control, or for which you are authorized to make transfers held at another financial institution. Transfers are generally initiated the following business day or on the day you scheduled in advance for the transfer to take place; and can take up to three (3) business days for the transfer to be completed. If the payment Transfer Date is not on a business day (Monday through Friday excluding holidays), the transfer will occur on the next business day. Transfers scheduled in advance may be cancelled or edited prior to the Transfer Date, subject to the Recurring and One Time Electronic Transfer Additional Terms and Authorization terms below. You may transfer funds from a checking or savings account held at another institution to make a payment to eligible MCU loan accounts. To the extent external transfers to other account types are available for this service in the future, this Policy and Agreement will apply. Please see the Loan Payments Transfers section for important additional information.

External Account Set-up

In order to transfer funds from an external checking or savings account, you will need to first add the external funding account to your "From Account" dropdown choices. To verify your external account, MCU will send to that account, two small trial deposits (under \$1.00) and at the same time, one withdrawal for the total of the two trial deposits. When you log into MCU Online Banking, you will be prompted to confirm the trial deposits by entering the amounts as instructed. The trial deposits may take two to three days to appear in the external account transaction history. The confirmation process must be successfully completed before you can transfer funds from the external account. By initiating the "Add your external account" function, you acknowledge you own the account or are an authorized signer on the account and you authorize us to make the verification trial deposits and reversal withdrawal.

External Account Transfer Conditions

<u>External Transfer cannot be completed</u> – The external account must have sufficient available funds to complete the transfer. If funds are insufficient or the transfer cannot be completed for any other reason, the transfer or payment to your MCU account will not be made.

<u>External Transfer Reversal</u> –If for any reason, the transfer from the external account must be reversed, any corresponding payment to your MCU account will be reversed as well. You will be responsible for any fees, charges or other damages.

<u>Settlement Date</u> – External transfers may take several days to complete final settlement (Settlement Date). Payment to your account will be posted on the Settlement Date.

<u>Liability</u> – MCU will not be liable for any loss or damages if the transfer cannot be completed for any reason or if the completed transfer must be reversed.

LOAN PAYMENT TRANSFERS

General Information About One Time and Recurring Loan Payment Transfers:

- 1. From Account –External transfers are available for all accounts except Credit Card accounts (Credit Card loan payment transfers may be established through the online Credit Card Payments section).
- 2. Amount Section Please review the following information and contact us if you have any questions.
 - Regular Payment: Displays your regular monthly payment due along with the due date. If your payment amount shows a past due date, you will need to make the past due payment(s), before you can set up a recurring payment. For recurring regular payments, subsequent payment amounts to your loan will reflect any payment changes such as a variable rate change or mortgage escrow payment change, as applicable. Payment information can be found in your loan agreement, payment change notices and periodic statements provided as applicable.
 - HELOC Loan Product*– Current Balance: The Current Balance amount will reflect the current outstanding HELOC balance, as well as any past due payments and late fees.
 - All Other Loan Products Amount Due: The Amount Due will display only if you currently
 owe more than your regular monthly payment. The Amount Due will display the amount
 you owe, including prior payment(s) due and late fees, if any.
- 3. Transfer Date The Transfer Date is the date MCU will initiate the transfer from your internal or external account. External transfers take 2 to 3 business days to complete (Settlement Date). The payment will be applied to your loan on the Settlement Date. If funds are not available in the "From Account", or the transfer can't be completed for any reason, your loan payment will be cancelled or reversed if already applied. If you select a Transfer Date that results in a Settlement Date that is after the due date, or the transfer is not completed on or prior to the due date, late payment penalties such as interest, late charges, etc. may apply and are your responsibility. Please schedule your payment at least 3 business days prior to the due date in order to avoid any applicable late charges or additional accrued interest.
- 4. Delinquent Loan If you set up a recurring payment and your loan becomes past due by 45 days or more, your recurring payments may be cancelled by MCU and you will need to contact us to make your payment.

RECURRING AND ONE TIME ELECTRONIC TRANSFER ADDITIONAL TERMS AND AUTHORIZATION

In accordance with your instructions, MCU will set up a one time or recurring automatic transfer to the eligible MCU account selected, from an internal MCU account or an external account through the Automated Clearing House (ACH) system, as applicable. MCU will not be liable for any loss or damages if the information provided is inaccurate, the amount drawn is incorrect or the transfer is initiated untimely. The account owner will be fully responsible for making all loan payment(s) on time and for charges that maybe assessed if funds are not available at the time of transfer or the transfer cannot be completed for any reason. For recurring transfers without an end date, those transfers will continue, or continue to be attempted, until terminated by you, even if there are insufficient funds in the account from which funds are being drawn. These terms will remain in effect for recurring transfers and one time transfers scheduled in advance until you make a change to or cancel the transfer request at least 5 business days prior to the next scheduled transfer.

By clicking the "Submit Transfer" button, you confirm that you are authorized to initiate the transfer from the account to be debited, you authorize Municipal Credit Union to electronically transfer funds in accordance with the information you provide for this transfer and for any recurring automatic transfers you establish, and you agree to the terms stated in this Policy as applicable to your transaction(s).