

MCU Express ViewFAQs

What is MCU Express View?

MCU Express View is a mobile feature that streamlines the access of your balances and history information without the need to login.

Will I be able to process transfers or schedule Bill Payments with MCU Express View?

MCU Express View can only be used to view balances and history; transactions are not allowed. You are required to Login with your credentials to process transactions and have full access to your account.

How do I Enable or Disable MCU Express View?

Once you have logged in to your account, you may Enable or Disable MCU Express View from the application menu by selecting the three horizontal lines on the top left hand side of the screen, then select Settings, and click Express View Settings.

How do I keep my phone further protected from anybody accessing my MCU Express View information?

We recommend you add a passcode or security lock to your phone to further secure access when the device is not in use. In addition, please keep your phone software updated, including your MCU application.

What if I lose my phone and MCU Express View is Enabled?

MCU Express View can be Disabled on any device by changing your account password via Online Banking.

What if I get a new phone?

Make sure to Disable MCU Express View on your old phone and uninstall the MCU application.

Will I be required to provide my credentials when accessing MCU Express View?

For security reasons, from time to time we will prompt you for your account credentials before accessing MCU Express View.

With MCU Express View Enabled, can I still access other accounts?

Absolutely, MCU Express View is intended for the primary account you access, to transact on this account or access other accounts, click Login and provide the account credentials.

Can I have multiple accounts Enabled for MCU Express View on the same device?

Only one account can be Enabled for MCU Express View on a device.

Can an account be Enabled for MCU Express View on multiple devices?

Yes, an account can be Enabled on multiple devices.